



distributes, sells, and markets its products and services to dealers and customers in Europe, North America, Asia, and South America.

Business Challenge



Non-centralized manual processes for order management, freight management and bid management



High cost and lack of clear visibility on planned routes, carriers of goods, planning of delivery for suppliers



Customs management through emails

Paccar

Solution

- Unified supplier portal on SAP Cloud platform
- Real-time collaboration between suppliers and client's internal teams
- The supplier portal integration with SAP TM and GTS systems
- Built using multiple SCP services like Fiori, java, ODATA, HANA, integration and IAS

Business Impact

- 100% dependence on paperwork eliminated
- 360° visibility of deliver cycle and stock collection

Outcome

- Increased productivity
- Clear visibility on carriers of supplier goods, planned routes, cross talk shipment and planning of delivery
- Route optimization resulted in significant reduction in cost of transportation
- Advance shipment notifications helped with warehouse management
- Reduction in operational expenses as a result of optimized customs processes